

Christ Church (C of E) Primary School Behaviour Policy (Parents and Carers)

Statement of intent

At Christ Church Primary (C of E) School, we strive hard to build positive relationships with all of our stakeholders. We appreciate the very many positive contributions that our parents make to the life of the school.

We believe staff, parents/carers and children are entitled to a safe and protective environment in which the school conducts itself. Behaviour that will cause harassment, alarm or distress to users of the premises is contrary to the aims of the school.

The school will not tolerate threatening, abusive or insulting words and behaviour. Physical attacks and threatening behaviour, abusive or insulting language to staff, committee members, parents and carers, and children and will result in the perpetrators of such behaviour being excluded from the school site. This also includes abusive and insulting language used on phones or any written communication.

Aim

Parents/carers are expected to behave with courtesy towards all staff, other parents/carers, children and other users of the premises.

Methods

Following an incident of misconduct, the Head Teacher can exclude the parent / carer from the school premises, with immediate effect.

Having interviewed any staff and any other witnesses present, the Head Teacher will then inform the Chair of Governors, describing the incident and any action taken. The Chair will then be responsible for taking the necessary action required to resolve any complaints. The Chair can delegate their position to another Committee member if it is felt more appropriate.

The Chair or Committee member will invite the offending parent/carer for an interview if it is deemed necessary. The Chairman or Committee member must be accompanied at the interview by another staff/Committee member who is not directly involved. The parent/carer is permitted to bring a person of their choice to the interview as well.

If at this stage the parent/carer and school cannot reach agreement, an external mediator is invited to help to settle the complaint. This person should be acceptable to both parties, listen to both sides and offer advice. A mediator has no legal powers but can help to define the problem, review the action so far and suggest further ways in which it might be resolved. The mediator keeps all discussion confidential and can hold separate meetings with the school personnel and the parent, if this is decided to be helpful. When the mediator has concluded their investigations, a final meeting between the parent/carer and school personnel will be held. The purpose of this meeting is to reach a decision on the action to be taken to deal with the complaint. The mediator's advice is used to reach this conclusion.

A parent / carer who has been banned from entering school premises is trespassing if he or she does so without permission.

The school will use outside agencies to help enforce any decisions, which may include but is not limited to: summoning police to remove the parent/carer from the premises and applying for a court injunction to exclude the person or persons from the premises.

September 2012

Mrs Emma Quigley

Deputy Head Teacher